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CEMETERY AND FUNERAL SERVICES
 2024 Pre-Approved Continuing Education Courses
 (Updated: December 19, 2024)

Continuing education is an important consideration for every funeral director and embalmer.

As a licensed funeral director or embalmer in BC, you are required to complete six hours of continuing education credits for each licence type, every two years from your initial licensing date. Credits are granted for courses that have received pre-approval from our office.

- Each course can only be applied once to a licence to meet your CEU requirements. Repeating a course will not count towards your CEU requirements.
- Credits can only be issued to participant (not instructor) of the course.
- * For courses that are pre-approved for both Funeral Director & Embalmers, credit can only be applied once either as Funeral Director credits OR Embalmer credits.

ONE DAY COURSE or CONFERENCES									
COURSE #	COURSE NAME	DATE	SPONSOR	SPONSOR CONTACT	REGISTRATION INFO	LOCATION	DIRECTOR CREDITS	EMBALMER CREDITS	
24098	Bridging Roles: Collaborating for Holistic End-of-Life Care	February 12, 2025	NFDA	nfda@nfda.org	www.nfda.org	Online	1	0	
24097	Cracking the Code to What Consumers Crave	January 15, 2025	NFDA	nfda@nfda.org	www.nfda.org	Online	1	0	
24096	Building Hospitality - Practical Strategies for Every Firm	October 22, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	2	0	
24095	The Scope of Authority and Role of the Public Guardian and Trustee (PGT) in the Death of a Client	September 19, 2024	Springfield Funeral Home	tania@springfieldfuneralhome.com	250-860-7077	Kelowna, BC	1	0	
24094	How to Promote Your Funeral Home and Its Services in 2024	August 21, 2024	Funeral Futurist	robin@funeralfuturist.com	1-800-810-3595	Cranbrook, BC	6	0	
24093	Grief to Growth: Supporting Children's Healing Workshop	June 12, 2024	Everden Rust Funeral Services & Crematorium	jason@everdenrust.com	https://hospicecoha.org/special-events/	Kelowna, BC	2	0	
24092	2024 CANA Workshop: The Silent Problem: Talking About Mental Health and Funeral Service	September 11, 2024	CANA	mimi@cremationassociation.org	cremationassociation.org	Chicago, IL	4	0	
24091	2024 CANA Convention	September 11-13, 2024	CANA	mimi@cremationassociation.org	cremationassociation.org	Chicago, IL	3	0	
24090	Understanding Grief in the Workplace Part 2	October 30, 2024	BCFA	info@bcfunerals.com	www.bcfunerals.com	Online	0	1	
24089	Understanding Grief in the Workplace Part 2	October 30, 2024	BCFA	info@bcfunerals.com	www.bcfunerals.com	Online	1	0	
24088	Understanding Grief in the Workplace Part 1	September 25, 2024	BCFA	info@bcfunerals.com	www.bcfunerals.com	Online	0	1	
24087	Understanding Grief in the Workplace Part 1	September 25, 2024	BCFA	info@bcfunerals.com	www.bcfunerals.com	Online	1	0	
24086	Will That Be Swedish or Deep Tissue?	October 23, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	0	1	
24085	Perfect Prep Room Performance	October 23, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	0	1	
24084	Death Queerious: Everything Funeral Professionals Need to Know About Queer Death Care	October 23, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	0	1	
24083	Death Queerious: Everything Funeral Professionals Need to Know About Queer Death Care	October 23, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24082	Changing Your Thought Process in the Preparation Room	October 22, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	0	1	
24081	The Impact of Vicarious Trauma on Funeral Directors	October 22, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24080	Confronting Suicide Within the Deathcare Profession	October 22, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	0	2	
24079	Confronting Suicide Within the Deathcare Profession	October 22, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	2	0	
24078	Introduction to Advanced Reconstructive Surgery Techniques	October 22, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	0	1	
24077	Meet Your Families' Diverse Needs	October 22, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24076	Ignite the Powerhouse in You	October 21 and 23, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24075	Managing Change and Accepting the Challenge	October 21, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24074	Beyond the Service: Now What Do I Do?	October 20, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24073	Creating Ambience in Funeral Service	October 20, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24072	Dare to Use Your Imagination	October 20, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24071	Safe Zone Training for Funeral Service Professionals	October 20, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	4	0	
24070	Funeral Home Rescue: The 1% Solution	October 20, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24069	The Synergy of Funeral Professionals and Death Doulas	October 20, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24068	Emaciation: The Forgotten Restoration	October 20, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	0	1	
24067	Ask the Seasoned Professional Embalmer - Your Questions Answered!	October 20, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	0	4	
24066	Insights to Action: Using Consumer Data to Guide	October 20, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24065	Compassionate Services: Sensitive Funerals for Families on the Autism Spectrum	October 20, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24064	Embracing the Digital Frontier	October 20, 2024	NFDA	nfda@nfda.org	www.nfda.org	New Orleans, LA	1	0	
24063	Intentional Retention & Succession Planning	August 1, 2024	NFDA	nfda@nfda.org	www.nfda.org	Ponte Verde, FL	1	0	
24062	Vicarious Trauma and Self-Care for Funeral Directors	July 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Ponte Verde, FL	1	0	
24061	ICCFU College of Technology	July 19, 2024 - July 24, 2024	ICCFU	erica@iccfu.com	https://iccfu.com/university/	Atlanta, GA	6	0	
24060	ICCFU College of Leadership, Management, and Administration	July 19, 2024 - July 24, 2024	ICCFU	erica@iccfu.com	https://iccfu.com/university/	Atlanta, GA	6	0	
24059	ICCFU School of Graduate Studies	July 19, 2024 - July 24, 2024	ICCFU	erica@iccfu.com	https://iccfu.com/university/	Atlanta, GA	6	0	
24058	ICCFU Todd Van Beck College of Funeral Home Management	July 19, 2024 - July 24, 2024	ICCFU	erica@iccfu.com	https://iccfu.com/university/	Atlanta, GA	0	3	
24057	ICCFU Todd Van Beck College of Funeral Home Management	July 19, 2024 - July 24, 2024	ICCFU	erica@iccfu.com	https://iccfu.com/university/	Atlanta, GA	6	0	
24056	ICCFU College of Hospitality & Customer Experience	July 19, 2024 - July 24, 2024	ICCFU	erica@iccfu.com	https://iccfu.com/university/	Atlanta, GA	6	0	
24055	ICCFU College of Cremation Services	July 19, 2024 - July 24, 2024	ICCFU	erica@iccfu.com	https://iccfu.com/university/	Atlanta, GA	6	0	

COURSE #	COURSE NAME	DATE	SPONSOR	SPONSOR CONTACT	REGISTRATION INFO	LOCATION	DIRECTOR CREDITS	EMBALMER CREDITS
24054	ICCFU College of 21st Century Services	July 19, 2024 - July 24, 2024	ICCFU	erica@iccfu.com	https://iccfu.com/university/	Atlanta, GA	6	0
24044	Handling Difficult Case Scenarios	July 27, 2024	Everden Rust Funeral Services & Crematorium	jason@everdenrust.com	jason@everdenrust.com	Kelowna, BC	0	6
24043	Chat GPT and AI for Funeral Services	May 30, 2024	BCFA	bradd@bcfunerals.com	www.bcfunerals.com/eventswebinar	Online	2	0
24042	Together to the Top: Building Dynamic Teams	June 11-12, 2024	FSAC	tamara@fsac.ca	https://www.fsac.ca/2024summit	Winnipeg, MB	0	1
24041	Together to the Top: Building Dynamic Teams	June 11-12, 2024	FSAC	tamara@fsac.ca	https://www.fsac.ca/2024summit	Winnipeg, MB	1	0
24040	TRANCE-FORM to Perform	June 11-12, 2024	FSAC	tamara@fsac.ca	https://www.fsac.ca/2024summit	Winnipeg, MB	1	0
24039	How Will AI Impact Deathcare? - Redefining Practices and Remembrance	June 11-12, 2024	FSAC	tamara@fsac.ca	https://www.fsac.ca/2024summit	Winnipeg, MB	1	0
24038	Dealing with Professional and Personal Burnout	June 11-12, 2024	FSAC	tamara@fsac.ca	https://www.fsac.ca/2024summit	Winnipeg, MB	0	1
24037	Dealing with Professional and Personal Burnout	June 11-12, 2024	FSAC	tamara@fsac.ca	https://www.fsac.ca/2024summit	Winnipeg, MB	1	0
24036	The Job Market in Canada: Navigating Uncharted Territories	June 11-12, 2024	FSAC	tamara@fsac.ca	https://www.fsac.ca/2024summit	Winnipeg, MB	0	1
24035	The Job Market in Canada: Navigating Uncharted Territories	June 11-12, 2024	FSAC	tamara@fsac.ca	https://www.fsac.ca/2024summit	Winnipeg, MB	1	0
24034	Sustainable Sentiments: Navigating Sustainable Disposition Alternatives	June 11-12, 2024	FSAC	tamara@fsac.ca	https://www.fsac.ca/2024summit	Winnipeg, MB	1	0
24033	Better Together in the Changing Workplace	June 11-12, 2024	FSAC	tamara@fsac.ca	https://www.fsac.ca/2024summit	Winnipeg, MB	0	1
24032	Better Together in the Changing Workplace	June 11-12, 2024	FSAC	tamara@fsac.ca	https://www.fsac.ca/2024summit	Winnipeg, MB	1	0
24031	ICCFU Annual Convention (2024)	April 10-13, 2024	ICCFU	erica@iccfu.com	571-323-2979	Tampa, FL	0	6
24030	ICCFU Annual Convention (2024)	April 10-13, 2024	ICCFU	erica@iccfu.com	571-323-2979	Tampa, FL	6	0
24029	Digital Afterlife: Revolutionizing Funeral Services with AI	September 18, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	1	0
24028	Your Move: A Workshop on Consumer Change and How It Will Transform Funeral Planning and Purchasing	April 30, 2024	NFDA	nfda@nfda.org	www.nfda.org	Savannah, GA	1	0
24027	Seize Your Life: Live a Vision-Driven Life	April 30, 2024	NFDA	nfda@nfda.org	www.nfda.org	Savannah, GA	1	0
24026	It Means More Than You Know, Giving the Family a Last Chance to Say Goodbye	April 30, 2024	NFDA	nfda@nfda.org	www.nfda.org	Savannah, GA	0	1
24025	Awakening Your Colleagues, Community, and Cemetery to the Beauty of Green Burial Graveside Ceremonies	April 30, 2024	NFDA	nfda@nfda.org	www.nfda.org	Savannah, GA	1	0
24024	Funeral Service - The Next Ten Years of Change and Opportunity	April 30, 2024	NFDA	nfda@nfda.org	www.nfda.org	Savannah, GA	1	0
24023	Recognizing and Responding to Suicide Risk within the Deathcare Professions	April 29, 2024	NFDA	nfda@nfda.org	www.nfda.org	Savannah, GA	2	0
24022	Advocating for Yourself: Assertiveness Training for Women Funeral Service Professionals	April 29, 2024	NFDA	nfda@nfda.org	www.nfda.org	Savannah, GA	1	0
24021	Mastering the Art of Advocacy	April 29, 2024	NFDA	nfda@nfda.org	www.nfda.org	Savannah, GA	2	0
24020	Leading with Excellence and Compassion	April 29, 2024	NFDA	nfda@nfda.org	www.nfda.org	Savannah, GA	1	0
24019	2024 NFDA Embalming and Restorative Arts Seminar	May 2-3, 2024	NFDA	nfda@nfda.org	www.nfda.org	Pittsburgh, PA	0	6
24018	2024 NFDA Meet the Mentors Program	March 20-21, 2024	NFDA	nfda@nfda.org	www.nfda.org	Fort Washington, MD	6	0
24017	Victoriaville Hardwood Casket Manufacturing Facility in Quebec - Stages of Production	April 18, 2024	Springfield Funeral Home	joannebonk@springfieldfuneralhome.com	joannebonk@springfieldfuneralhome.com	Kelowna, BC	1	0
24016	CANA's Crematory Operations Certification Program 2024	November 15, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org/cocp	Wheeling, IL	6	0
24015	CANA's Crematory Operations Certification Program 2024	October 8, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org/cocp	Albany, NY	6	0
24014	CANA's Crematory Operations Certification Program 2024	August 6, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org/cocp	Suquamish, WA	6	0
24013	CANA's Crematory Operations Certification Program 2024	June 9, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org/cocp	Austin, TX	6	0
24012	CANA's Crematory Operations Certification Program 2024	February 27, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org/cocp	Costa Mesa, CA	6	0
24011	Michael Dixon, Funeral Peer Support	May 2, 2024	BCFA	bradd@bcfunerals.com	www.bcfunerals.com/events	Richmond, BC	0	2
24010	Michael Dixon, Funeral Peer Support	May 2, 2024	BCFA	bradd@bcfunerals.com	www.bcfunerals.com/events	Richmond, BC	2	0
24009	The Biology Behind Better Cosmetics	May 2, 2024	BCFA	bradd@bcfunerals.com	www.bcfunerals.com/events	Richmond, BC	0	1
24008	Cautionary Lessons for Organizational Learning	May 2, 2024	BCFA	bradd@bcfunerals.com	www.bcfunerals.com/events	Richmond, BC	0	1
24007	Cautionary Lessons for Organizational Learning	May 2, 2024	BCFA	bradd@bcfunerals.com	www.bcfunerals.com/events	Richmond, BC	1	0
24006	Building a Coaching Culture	May 1, 2024	BCFA	bradd@bcfunerals.com	www.bcfunerals.com/events	Richmond, BC	0	1
24005	Building a Coaching Culture	May 1, 2024	BCFA	bradd@bcfunerals.com	www.bcfunerals.com/events	Richmond, BC	1	0
24004	(re)Discovering Happiness at Work	May 1, 2024	BCFA	bradd@bcfunerals.com	www.bcfunerals.com/events	Richmond, BC	0	2
24003	(re)Discovering Happiness at Work	May 1, 2024	BCFA	bradd@bcfunerals.com	www.bcfunerals.com/events	Richmond, BC	2	0
24002	Pediatric Funeral Care	May 1, 2024	BCFA	bradd@bcfunerals.com	www.bcfunerals.com/events	Richmond, BC	2	0
24001	Perinatal Loss Training Program	January 27, 2024	Death's Apprentice Education & Planning	hello@deathsapprentice.ca	https://www.mypowerfulbirth.com/store/p12	Pitt Meadows, BC	4	0
24000	Building Connections & Flexing Part 1 and Part 2	January 16, 2024 and January 30, 2024	Springfield Funeral Home	joannebonk@springfieldfuneralhome.com	250-860-7077	Kelowna, BC	3	0
23092	Responding to Community Loss While Supporting Our Own Grief	November 11, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	1	0
23091	Consumers Are Talking - Are You Listening? The International Perspective	November 6, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	2	0
23090	Human Resources 101: Core Essentials to Protect Your Funeral Home	May 8, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	1	0
23089	The Gravity of Cavity Embalming	April 17, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	0	1
23088	NFDA Consumer Trends Conference: Catch Up or Fall Behind	February 22 - 23, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	6	0
23087	Navigating the Future of Funeral Service: Strategies for Recruiting and Retaining Top Talent	February 7, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	1	0
23085	2024 CANA Symposium	February 14 - 16, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org	Las Vegas, NV	6	0
23084	Creating Ambience - Our Unspoken Message to Families and Guests	January 2024	BCFA	bradd@bcfunerals.com	https://www.bcfunerals.com/eventswebinar/links-to	Online	2	0

* CEU can only be applied once to a licence, either as Funeral Director credits OR Embalmer credits.

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ONGOING COURSES

COURSE #	COURSE NAME	DATE	SPONSOR	SPONSOR CONTACT	REGISTRATION INFO	LOCATION	DIRECTOR CREDITS	EMBALMER CREDITS
24642	By My Own Heart and Hand Home Funeral Training	September 1, 2024 - August 31, 2026	CINDEA	bmohah@cindea.ca	https://cindea.thinkific.com/courses/HomeFu	Online	0	3
24641	By My Own Heart and Hand Home Funeral Training	September 1, 2024 - August 31, 2026	CINDEA	bmohah@cindea.ca	https://cindea.thinkific.com/courses/HomeFu	Online	3	0
24640	Better Together in the Changing Workplace	September 1, 2024 - August 31, 2026	FSAC	tamara@fsac.ca	www.fsacacademy.com	Online	0	1
24639	Better Together in the Changing Workplace	September 1, 2024 - August 31, 2026	FSAC	tamara@fsac.ca	www.fsacacademy.com	Online	1	0
24638	Approaching Trauma Cases with Confidence	January 1, 2024 - December 31, 2025	NFDA	nfda@nfda.org	www.nfda.org	Online	0	3
24637	Workplace Communication Basics	August 14, 2024 - August 13, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	1	0
24636	Communication Fundamentals	August 14, 2024 - August 13, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	1	0
24635	Personal Protection Equipment Training	August 14, 2024 - August 13, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	0	1
24634	Personal Protection Equipment Training	August 14, 2024 - August 13, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	1	0
24633	Respiratory Protection	August 14, 2024 - August 13, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	0	1
24632	Respiratory Protection	August 14, 2024 - August 13, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	1	0
24631	Burial with Military Honors Best Practices	August 1, 2024 - July 31, 2026	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	3	0
24630	Green Burials: Environmentally Friendly Funerals	August 1, 2024 - July 31, 2026	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	0	1
24629	Green Burials: Environmentally Friendly Funerals	August 1, 2024 - July 31, 2026	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	2	0
24628	AI in Funeral Services: Best Practices and Ethical Considerations	August 1, 2024 - July 31, 2026	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	2	0
24627	Customer Service Expert Panel	May 1, 2024 - December 31, 2025	FSAC	tamara@fsac.ca	www.fsacacademy.com	Online	1	0
24626	Human Resource Expert Panel	May 1, 2024 - December 31, 2025	FSAC	tamara@fsac.ca	www.fsacacademy.com	Online	2	0
24625	Marketing & Technology Expert Panel	May 1, 2024 - December 31, 2025	FSAC	tamara@fsac.ca	www.fsacacademy.com	Online	2	0
24624	Certified Preplanning Consultant (CPC) Program - Self Study	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Home Study	6	0
24623	Online Cremation Certification Program	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	6	0
24622	Training Practical Leadership Skills for Funeral Directors Level I and Level II	September 1, 2023 - December 31, 2024	Hesseling & Partners	janhesseling@telus.net	www.HesselingHR.com	Online	6	0
24621	Understanding and Managing Grief	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	6	0
24620	Understanding a Child's Grief: Insights for Funeral Home Owners, Directors and Staff	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	3	0
24619	The Funeral: A Chance to Touch, A Chance to Serve, A Chance to Heal	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	4	0
24618	Ten Tools for Stress Relief	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	3	0
24617	Supporting Pregnancy Loss Families	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	3	0
24616	RSVP: I'll See You at My Living Funeral	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	2	0
24615	Relevance of Restorative Art	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	3	0
24614	Professional Ethics in Funeral Service: NFDA's Code of Professional Conduct	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	1	0
24613	Mastering the Art of Funeral Home Phone Etiquette	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	1	0
24612	Marketing a Funeral Home for Long-Term Profitability	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	3	0
24611	Funeral Service Ethics	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	2	0
24610	Embalming the Obese Case	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	0	3
24609	Embalming Risk Management 4.0	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	3	0
24608	Embalming Perspectives and Paradigms Challenged	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	0	6
24607	Do-It-Yourself Memorials (with a Little Help from the Funeral Director)	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	2	0
24606	Demonstration of Soft Tissue Repair	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	0	4
24605	Deathcare Marketing: 25 FAQs	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	6	0
24604	Conflict Management for Funeral Directors: Successful Interpersonal Communication Practices	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	4	0
24603	Approaching Trauma Cases with Confidence	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	3	0
24602	NFDA Arrangement Solutions Academy	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	6	0
24601	NFDA Arrangement Skills Masterclass	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Various	6	0
24600	NFDA Cremation Certification Program™	January 1, 2024 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	6	0
24053	Removals: Back and Lifting Safety	July 23, 2024 - July 22, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	0	1
24052	Bloodborne Pathogen Exposure Control	July 23, 2024 - July 22, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	0	1
24051	Removals: Back and Lifting Safety	July 23, 2024 - July 22, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	1	0
24050	Time Management	July 23, 2024 - July 22, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	1	0
24049	A Guide to Empathy at Work	July 23, 2024 - July 22, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	1	0
24048	How to Protect Your Data	July 23, 2024 - July 22, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	1	0
24047	Online Security Fundamentals	July 23, 2024 - July 22, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	1	0
24046	Bloodborne Pathogen Exposure Control	July 23, 2024 - July 22, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	1	0
24045	Formaldehyde Exposure Control	July 23, 2024 - July 22, 2026	BCFA	bradd@bcfunerals.com	www.bcfunerals.com	Online	0	1

COURSE #	COURSE NAME	DATE	SPONSOR	SPONSOR CONTACT	REGISTRATION INFO	LOCATION	DIRECTOR CREDITS	EMBALMER CREDITS
23640	Three Tools for Improving Your Business (Online)	January 1, 2024 - December 31, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org	Online	1	0
23639	The Power of Presence Part 1: An Introduction (Online)	January 1, 2024 - December 31, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org	Online	2	0
23638	The Cremation Choice (Online)	January 1, 2024 - December 31, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org	Online	2	0
23637	Presentation without Preservation (Online)	January 1, 2024 - December 31, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org	Online	1	0
23636	Phone Shoppers: Your Best First Impression (Online)	January 1, 2024 - December 31, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org	Online	1	0
23635	Ethics in Funeral Service (Online)	January 1, 2024 - December 31, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org	Online	2	0
23634	Cremation & the Environment (Online)	January 1, 2024 - December 31, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org	Online	2	0
23633	Cremation Arrangement Conference Best Practices (Online)	January 1, 2024 - December 31, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org	Online	2	0
23632	Communication Skills Fundamentals (Online)	January 1, 2024 - December 31, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org	Online	1	0
23631	Aftercare: An Introduction (Online)	January 1, 2024 - December 31, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org	Online	2	0
23630	Crematory Operations Certificate Program (Online)	January 1, 2024 - December 31, 2024	CANA	mimi@cremationassociation.org	www.cremationassociation.org/cocp	Online	6	0
23629	Hair Restoration	January 1, 2024 - December 31, 2025	CCFS	info@ccfs.ca	www.ccfs.ca	Online	0	3
23628	Forms of Disposition	January 1, 2024 - December 31, 2025	CCFS	info@ccfs.ca	www.ccfs.ca	Online	3	0
23627	Post Funeral Bereavement Care (Aftercare)	December 1, 2023 - December 31, 2025	CCFS	info@ccfs.ca	www.ccfs.ca	Online	3	0
22637	So Much Tech, So Little Time: Advice from the Trenches	June 1, 2022 - June 30, 2024	FSAC	tamara@fsac.ca	www.fsac.ca/fsac-academy	Online	1	0
22636	Less Theory, More Action! Real-life stories on Compassion & Covid Fatigue	June 1, 2022 - June 30, 2024	FSAC	tamara@fsac.ca	www.fsac.ca/fsac-academy	Online	0	1
22635	Less Theory, More Action! Real-life stories on Compassion & Covid Fatigue	June 1, 2022 - June 30, 2024	FSAC	tamara@fsac.ca	www.fsac.ca/fsac-academy	Online	1	0
22634	How to Retain & Recruit: Human Resources Panel	June 1, 2022 - June 30, 2024	FSAC	tamara@fsac.ca	www.fsac.ca/fsac-academy	Online	2	0
22633	How to Handle Phone Shoppers	June 1, 2022 - June 30, 2024	FSAC	tamara@fsac.ca	www.fsac.ca/fsac-academy	Online	1	0
22632	Embalming of the Skin and Long Bone Donation Case	June 1, 2022 - June 30, 2024	FSAC	tamara@fsac.ca	www.fsac.ca/fsac-academy	Online	0	1
22631	Becoming a Trusted Advisor	June 1, 2022 - June 30, 2024	FSAC	tamara@fsac.ca	www.fsac.ca/fsac-academy	Online	2	0
21623	Understanding and Managing Grief	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	6	0
21622	Understanding a Child's Grief Insight for Funeral Home Owners, Directors and Staff	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	3	0
21621	The Funeral: A Chance to Touch, A Chance to Serve, A Chance to Heal	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	4	0
21620	Ten Tools for Stress Relief	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	3	0
21619	Supporting Pregnancy Loss Families	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	3	0
21618	RSVP: I'll See You at My Living Funeral	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	2	0
21617	Relevance of Restorative Art	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	0	3
21616	Mastering the Art of Funeral Home Phone Etiquette	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	1	0
21615	Marketing a Funeral Home for Long-Term Profitability	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	3	0
21614	Funeral Service Ethics	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	2	0
21613	Embalming the Obese Case	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	0	3
21612	Embalming Risk Management 4.0	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	0	2
21611	Embalming Perspectives and Paradigms Challenged	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	0	6
21610	Do-It-Yourself Memorials (with a Little Help from the Funeral Director)	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	2	0
21609	The Demonstration of Soft Tissue Repair	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	0	4
21608	Deathcare Marketing 25 FAQs	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	6	0
21607	Conflict Management for Funeral Directors: Successful Interpersonal Communication Practices	January 1, 2022 - December 31, 2024	NFDA	nfda@nfda.org	www.nfda.org	Online	4	0
20609	Respirator Protection - Canada	Ongoing	Skillssoft	Skillssoft	skillssoft.com	Online	0	1
20608	Infectious Diseases - Canada	Ongoing	Skillssoft	Skillssoft	skillssoft.com	Online	0	1
20607	Infectious Diseases - Canada	Ongoing	Skillssoft	Skillssoft	skillssoft.com	Online	1	0
20606	Bloodborne Pathogen Awareness - Canada	Ongoing	Skillssoft	Skillssoft	skillssoft.com	Online	0	1
20605	Bloodborne Pathogen Awareness - Canada	Ongoing	Skillssoft	Skillssoft	skillssoft.com	Online	1	0
20604	Leadership Essentials - Leading with Emotional Intelligence	Ongoing	Skillssoft	Skillssoft	skillssoft.com	Online	1	0
20602	Exceptional Pre-Planning Group Presentations for Funeral Professionals	Ongoing	People Care Skills	Jim Czeglédi	peoplecareskills.com	Online	6	0
20601	Relationship Marketing for Better Word of Mouth Marketing for Funeral Professionals	Ongoing	People Care Skills	Jim Czeglédi	peoplecareskills.com	Online	6	0
20600	Jaundice and Edema - An Embalmer's Guide	Ongoing	CCFS	info@ccfs.ca	www.ccfs.ca	Online	0	3
19509	Self-Care for the Funeral Professional	Ongoing	NFDA	jlindberg@nfda.org	Online Registration	Online	2	0
19506	Memorialization: New Approaches to an Old Theory	Ongoing	CCFS	info@ccfs.ca	www.ccfs.ca	Online	3	0
19505	Everyday Embalming: Tips and Tricks	Ongoing	NFDA	jlindberg@nfda.org	Online Registration	Online	0	4
18831	Do-It-Yourself SEO & Google Optimization for Funeral Directors	Ongoing	funeralgurus.com	robin@funeralfuturist.com	250-744-3595	Webinar	3	0
18830	Do-It-Yourself Facebook & Social Media Marketing for Funeral Directors	Ongoing	funeralgurus.com	robin@funeralfuturist.com	250-744-3595	Webinar	3	0
18829	Funeral Home and Heroin Overdose Training	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinuingeducation.com	Online	2	0
18828	Working with Grieving Children	Ongoing	American Institute of Health Care Professionals	http://aihcp.net	330-652-776	Online	6	0
18827	Grief Therapy	Ongoing	American Institute of Health Care Professionals	http://aihcp.net	330-652-777	Online	6	0
18826	Grief Counseling for the Helping Professions	Ongoing	American Institute of Health Care Professionals	http://aihcp.net	330-652-778	Online	6	0

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18825	Death, Dying & Mourning	Ongoing	American Institute of Health Care Professio	http://aihcp.net	330-652-779	Online	6	0
17733	C.A.R.E. Ring C.A.R.E.munication*	Ongoing	In It For Life, LLC; Johnson Consulting Group	jcg.digitalchalk.com	480-556-8500	Online	4	0
17725	World Religions Part II - Buddhism, Hinduism, Sikhism	Ongoing	CCFS	info@ccfs.ca	888-797-9941	Online	3	0
17724	Stress Management for Funeral Directors	Ongoing	Hesseling & Partners	Jan Hesseling	250-650-5004	Online Webinar	6	0
17723	Overworked and...Overworked: Stress, Burnout and the Funeral Profession	Ongoing	CCFS	info@ccfs.ca	888-797-9941	Online	0	3
17722	Overworked and...Overworked: Stress, Burnout and the Funeral Profession	Ongoing	CCFS	info@ccfs.ca	888-797-9941	Online	3	0
16631	Cargo Security Coordinator (CSC) Training	Ongoing	CIFFA	nasy@cliffa.com	416-234-5100 ext 230	Online	5	0
16630	Authorized Cargo Representative (ACR) Training	Ongoing	CIFFA	nasy@cliffa.com	416-234-5100 ext 230	Online	3	0
16629	The Funeral Homes Obligation To Provide Quality Embalming	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
16628	The Funeral Homes Obligation To Provide Quality Embalming	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	3	0
16627	Effective Conflict Resolution	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
16626	Effective Conflict Resolution	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	3	0
16603	Certified Pre Planning Consultant	Correspondence	NFDA	jlindberg@nfda.org	800-228-6332	Correspondence	6	0
15526	Celebrant Training	Various	In-Sight Institute	Glenda Stansbury	405-810-9501	Various	6	0
14010	Restorative Art and Modern Technologies	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	0	3
14009	Restorative Art and Modern Technologies	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	3	0
14008	The Sociology of Death	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	2	0
14007	Perinatal Bereavement and Memorialization	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	2	0
13187	Working with the Cemetery	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	2	0
13186	Funerary Ethics and Best Practices	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	0	3
13185	Funerary Ethics and Best Practices	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	3	0
13184	Understanding Hospice and Palliative Care	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	0	1
13183	Understanding Hospice and Palliative Care	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	1	0
13182	Helping Parents Cope with Unexpected Death	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	0	1
13181	Helping Parents Cope with Unexpected Death	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	1	0
13166	Organ and Tissue Donation and the Funeral Professional	Ongoing	FSAC	www.fsac.ca	1-866-841-7779	Online	1	0
13165	Managing Workplace Stress	Ongoing	FSAC	www.fsac.ca	1-866-841-7779	Online	1	0
13164	Specialty Chemicals	Ongoing	FSAC	www.fsac.ca	1-866-841-7779	Online	0	1
13163	Transforming the Decomposed	Ongoing	FSAC	www.fsac.ca	1-866-841-7779	Online	0	1
13161	Unique Grief Reactions of a Victim of Crime	Ongoing	FSAC	www.fsac.ca	1-866-841-7779	Online	1	0
13143	Training Apprentices – Sponsor Training	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
13142	Training Apprentices – Sponsor Training	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	3	0
13141	Organizational Change	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
13140	Organizational Change	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	3	0
13139	Time Management: Using Your Time Wisely	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
13138	Time Management: Using Your Time Wisely	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	3	0
13137	Specialty Chemicals	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
13136	Negotiation: How to Reach Agreement	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
13135	Negotiation: How to Reach Agreement	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	3	0
13134	Cremated Remains: From the Sea to the Stars	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	3	0
12157	Ethics, Attitude and Customer Service	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	3	0
12156	Funeral Products and the Environment	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	2	0
12155	Upselling without Upsetting the Client	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	1	0
12154	Limiting Exposure to HIV/AIDS	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	0	2
12153	Helping Parents Help Children Cope with Death	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	1	0
12152	When Children Die: Guidance for the Final Arrangements	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	1	0
12151	Modern Funeral Customs	Ongoing	FuneralContinuingEducation.com	manager@statece.com	718-608-6000 or https://www.funeralcontinui	Online	1	0
1289	Professional Ethics in Funeral Service: Code of Conduct	Ongoing	NFDA	jlindberg@nfda.org	Online Registration	Online	0	1
1288	Professional Ethics in Funeral Service: Code of Conduct	Ongoing	NFDA	jlindberg@nfda.org	Online Registration	Online	1	0
1278	Funeral Service Ethics	Ongoing	NFDA	jlindberg@nfda.org	Online Registration	Online	0	3
1274	Understanding & Creating Exceptional Funeral Experiences	Ongoing	NFDA	jlindberg@nfda.org	Online Registration	Online	3	0
1211	Pandemics – Are You Prepared?	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
1210	Pandemics – Are You Prepared?	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	3	0
1209	Ethics – A Basic Understanding	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
1208	Ethics – A Basic Understanding	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	3	0

COURSE #	COURSE NAME	DATE	SPONSOR	SPONSOR CONTACT	REGISTRATION INFO	LOCATION	DIRECTOR CREDITS	EMBALMER CREDITS
1207	Cremation – A Historical Perspective	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	3	0
1206	World Religions Part I - Christianity, Judaism, Islam (formerly An Introduction to World Religions)	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	3	0
1205	Is Your Chemical Disinfectant Killing Everything?	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
1204	Embalming for Long-Term Preservation	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
1203	CJD – A Deeper Understanding	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
1202	West Nile Virus & Superbugs – Are We Safe?	Ongoing	CCFS	info@ccfs.ca	1-888-797-9941	Online	0	3
