

Notification of Fee Change

2025-2027 Funeral services, places of interment, and crematorium fee changes.

Introduction

Consumer Protection BC is an independent, self-funded, not-for-profit organization. Government has tasked us with regulating and licensing your sector. We have legal authority to set your licensing fees and other charges. In doing so, we are required by law to recover our costs, to consult with you and to provide at least ninety (90) days' notice prior to changing or introducing new fees.

What is happening?

We are notifying you that the licensing fees and other charges for 2025-2027 are changing. Our Board of Directors has approved the following fee changes that will take effect on January 1, 2025.

Funeral services

Fee type	Current fee	Fees Jan. 1, 2025	Fees Jan. 1, 2026	Fees Jan. 1, 2027
New funeral provider	\$706	\$777	\$824	\$857
Renewal funeral provider more than 2 weeks prior to expiry	\$182	\$200	\$212	\$220
Renewal funeral provider less than 2 weeks prior to expiry	\$249	\$275	\$292	\$304
Administrative fee	\$40	\$48	\$48	\$48
New director/embalmer	\$249	\$274	\$290	\$302
Renewal director/embalmer more than 2 weeks prior to expiry	\$182	\$200	\$212	\$220
Renewal director/embalmer less than 2 weeks prior to expiry	\$249	\$275	\$292	\$304
Employee transfer	\$66	\$75	\$75	\$75
Change of name or address	\$66	\$75	\$75	\$75
Change of directors/officers	\$66	\$75	\$75	\$75
Priority inspection	\$336	\$370	\$392	\$408
NSF payment	\$63	\$50	\$50	\$50
Late filling of preneed statement	\$283	\$311	\$330	\$343
Late filling of administrative fees	\$283	\$311	\$330	\$343
Reconsideration	\$283	\$311	\$330	\$343

Places of interment

Fee type	Current fee	Fees Jan. 1, 2025	Fees Jan. 1, 2026	Fees Jan. 1, 2027
Certificate of public interest	\$1,411	\$1,552	\$1,645	\$1,711
New places of interment operator	\$706	\$777	\$824	\$857
Renewal places of interment operator (<21 interments) more than 2 weeks prior to expiry	\$0	\$0	\$0	\$0
Renewal places of interment operator (21-100 interments) more than 2 weeks prior to expiry	\$94	\$103	\$109	\$113
Renewal places of interment operator (>100 interments) more than 2 weeks prior to expiry	\$182	\$200	\$212	\$220
Renewal places of interment operator (<21 interments) less than 2 weeks prior to expiry	\$66	\$75	\$80	\$83
Renewal places of interment operator (21-100 interments) less than 2 weeks prior to expiry	\$161	\$178	\$189	\$197
Renewal places of interment operator (>100 interments) less than 2 weeks prior to expiry	\$249	\$275	\$292	\$304
Renewal - Indigenous / Private or family cemetery less than two weeks prior to expiry	\$0	\$0	\$0	\$0
Renewal - Indigenous / Private or family cemetery more than two weeks prior to expiry	\$0	\$0	\$0	\$0
Sales/lease/encumbrance	\$283	\$311	\$330	\$343
Approval- conversion or closure	\$706	\$777	\$824	\$857
Approval - Exhumation or Disinterment	\$0	\$75	\$75	\$75
Approval - Additional Areas for Place of Interment	\$0	\$75	\$75	\$75
Change of name or address	\$66	\$75	\$75	\$75
Change of directors/officers	\$66	\$75	\$75	\$75
NSF payment	\$63	\$50	\$50	\$50
Late filling of preneed statement	\$283	\$311	\$330	\$343
Reconsideration	\$283	\$311	\$330	\$343

Crematorium

Fee type	Current fee	Fees Jan. 1, 2025	Fees Jan. 1, 2026	Fees Jan. 1, 2027
New crematorium operator	\$706	\$777	\$824	\$857
Renewal crematorium operator more than 2 weeks prior to expiry	\$182	\$200	\$212	\$220
Renewal crematorium operator less than 2 weeks prior to expiry	\$249	\$275	\$287	\$298
Change of name or address	\$66	\$75	\$75	\$75
Change of directors/officers	\$66	\$75	\$75	\$75
NSF payment	\$63	\$50	\$50	\$50
Reconsideration	\$283	\$311	\$330	\$343

Why are fees changing?

Your licensing fees pay for the direct costs of regulating your sector, such as licensing, compliance inspections, complaint handling and enforcement activities as well as indirect costs of managing the sector: information technology, finance and accounting, and office rent. The indirect cost such as rent, and administrative costs are spread proportionately across each licensed sector. Every year these costs increase; sometimes consistent with inflation, in other cases based on unique factors related to a sector (ex. changes to the law that result in new regulatory requirements).

The costs for regulating the funeral services, place of interment and crematorium sector have been affected primarily by inflation, which previous fee increases did not keep pace with. Throughout the COVID-19 pandemic and the years following every effort has been made to reduce costs while maintaining the ability to operate, with the intent of providing as much relief to licenced businesses as possible during unfavourable economic times. 2021 saw a 0% fee increase followed by nominal increases throughout 2022-2024. While the funeral services administrative fee did increase in 2021, the first increase since 2015, it has stayed at a fixed rate through 2022-2024. The fee changes will ensure that Consumer Protection BC can operate effectively and that costs are accurately recovered for regulating this sector.

What did we hear from you?

During the fee review in the summer, we heard from 6.4% of the licensees in your sector. Our goals for the consultation were to make licensees aware of pending licence fee changes and to solicit feedback on those changes and our process. Of those who responded to our survey from your sector, 95% indicated they understood that we were proposing to change licensing fees and other charges. Further, 86% of respondents indicated they understand how we use their fees to regulate your sector.

The themes from the feedback we received can be summarized as follows:

1. Objection to raising fees and/or the size of fee increase.
2. Appreciative of the information provided.
3. The fee increase is reasonable or not a significant increase.

With respect to these themes, we offer the following context and clarification:

Consumer Protection BC is a regulator and separate from government and operates on a cost recovery basis and as our costs increase (largely due to inflationary pressure) we need to increase our fees to recover the costs of regulation your sector. The licensing fees and other charges represent the cost of

regulation. It is important that we maintain our ability to regulate this sector and ensure that we have the resources required to do so. Consumer Protection BC prepares annual financial statements which are made publicly available on our corporate website. Our financial statements are audited by an independent third-party auditor and our annual budget is approved by our Board of Directors. We publish our annual financial statements in the [News & Media Centre](#) section of our corporate website.